Queensland Health

CPC and HealthPathways



Improvement | Transparency | Patient Safety | Clinician Leadership | Innovation

Clinical Prioritisation Criteria (CPC) are transparent minimum criteria, developed by clinicians for use by referring practitioners and triaging clinicians, that support equitable and appropriate prioritisation of access to public specialist outpatient services.

Queensland Health has purchased the statewide license for HealthPathways, a web-based decision support tool for General Practice that includes information on clinical assessment, management and CPC referral information.

Learnings from four Proof of Concept sites (Sunshine Coast, Metro North, Metro South and Mackay) will inform implementation strategies for the statewide roll out.



"Nurse streaming of the CPC has freed up consultant time and enabled us to add an extra scope list" Referral Coordinator, Gastroenterology, Sunshine Coast University Hospital

"We have noticed an increase in the quality of patient referrals, with more pertinent information, and this has resulted in fewer appointments per patient, freed up specialist time in Paediatrics and positively impacted our waitlists" **Clinical Director**, Paediatrics, Mackay Hospital and Health Service

