

Queensland Clinical Senate

Clinician leadership. Consumer collaboration. Better care.

Innovation & transformation of models of care in response to COVID-19

Monday 18 May 2020, 10.00am – 2.00pm

To join this virtual meeting, please click on the following **Zoom** link:
LINK REMOVED

We will be using **GroupMap** as a working platform *in addition* to Zoom. This will allow us to capture a wealth of information from breakout and whole of group discussions. You will need to have GroupMap open and ready to use during the meeting. Follow these steps to access GroupMap:

1. Open your web browser (Chrome, Edge, Explorer, Safari, Firefox, etc.)
2. Use this link to join the GroupMap workspace LINK REMOVED
3. Alternatively, you can go to www.groupmap.com, click 'join a map' and enter the code
4. Once inside the GroupMap workspace, hold tight and we'll provide instructions
5. Please keep this GroupMap browser tab open and ready to access during the Zoom meeting

9.45am

JOIN (LINK REMOVED) trouble-shoot any technical issues, etc.

10.00am

Welcome and context

Dr Alex Markwell, Chair, Queensland Clinical Senate

10.10am

Session 1: *WHAT* changes and innovations have we seen?

Objective: *Share examples of successes and challenges to delivering care during the COVID-19 response*

Participant exercise

The consumer perspective

Ms Zehnab Vayani

The Virtual Ward - Metro North Hospital and Health Service

Dr Cameron Bennett, Physician, Virtual Ward Medical Director, Metro North Hospital and Health Service, and Steering Committee Member, Statewide General Medicine Clinical Network

Cairns COPD Rapid Response Help Line

Ms Sue Rayner, Respiratory Nurse Navigator (CNC) / CHHHS COPD Coordinator, Cairns and Hinterland Hospital and Health Service

Whole of group plenary and questions

10.55am	Short Break
11.05am	<p>Session 2: <i>SO WHAT</i> have we learnt from these changes?</p> <p>Objective: <i>Identify enablers and barriers to change and innovation in delivering care during the COVID-19 response</i></p>
	<p>A few words from the new DDG CEQ Dr Jillann Farmer, incoming Deputy Director-General, Clinical Excellence Queensland</p>
	<p>Integrated Child Development Service Ms Hannah Christensen, Principal Project Officer Child Development Sub Network, Queensland Child and Youth Clinical Network, and Practising Physiotherapist</p>
	<p>Telehealth during COVID-19 Mr Matt Page, A/Manager, Statewide Telehealth Team, Healthcare Improvement Unit</p>
	<p>Primary care collaboration A/Prof Carl de Wet, Clinical Lead Healthcare Improvement Unit / Gold Coast Primary Health Network and Primary Care Lead for State Health Emergency Coordination Centre (SHECC)</p>
	Whole Group Plenary and Questions
	<p>Breakout Group Discussions</p> <ul style="list-style-type: none"> - Reflecting on your experiences of COVID-19: What are some key ENABLERS and BARRIERS to change and innovation for the QLD health system going forward?
12.05pm	Lunch (Opportunity to scan through the Session 2 GroupMap submissions)
12.35 pm	<p>Session 3: <i>NOW WHAT</i> is our strategic advice to the system moving forward?</p> <p>Objectives: <i>Reimagining the ‘new normal’ that repositions the health system to be better than it was before. Recommend priorities and strategies to guide decision making in the system.</i></p>
	<p>Brief overview of the ‘new normal’ that is forming</p> <ul style="list-style-type: none"> - Summary of key themes from the meeting - Key themes from the pre-survey
	<p>Breakout Group Discussions</p> <ul style="list-style-type: none"> - Based on these examples and your discussions of the ‘new normal’, what are your three – five key pieces of strategic advice to guide decision-making in the QLD health system going forward?
	Whole Group Discussion
1.40pm	Summary & close
	<p>Wrap-up and reflection Dr Alex Markwell, Chair, Queensland Clinical Senate</p>
2.00pm	Meeting Close